

Product Policy:

We aim to provide a great experience every time, but even we can experience the off day occasionally. The best way to guarantee a great experience is to review our product guidelines and keep them in mind while placing orders.

Handling and Freshness:

We are committed to using only the highest quality ingredients. It's best to consume the product as stated below after purchase:

Milk, Chenna, Cream based products (like Rasgulla, Rasmalai, Chenna Sandwich, Sandesh, Matki, Bengali Sweet) should be refrigerated immediately within 30 mins of purchase and consumed on the same day.

Khoya - within 3 days from the date of purchase

Pure Ghee Sweets - within 4 days from the date of purchase

Dry Fruit Sweets - within 7 days from the date of purchase